

Child Protection Directive

Who are Mandatory Reporters

- Teachers
- Doctors and Nurses both in the public and private health sectors
- Police officers with child protection responsibilities
- A person performing a child advocate function under the Public Guardian Act 2014
- Early childhood education and care professionals

When to Report

When there is a reasonable suspicion that a child has suffered, is suffering or is at an unacceptable risk of suffering significant harm caused by physical or sexual abuse, and may not have a parent able and willing to protect them

[Call 000 if a child is in immediate danger](#)

What to Report

Any children safety concerns, including:

- Disclosure of abuse or harm
- Allegation, suspicion or observation
- Breach of Code of Conduct

How to Report

- Phone Call (for imminent and serious abuse or neglect)
- Face to face verbal report
- Send a report letter
- Email the Department



Workplace Supervisor or the Department of Child Safety Ipswich

- Phone 1800 316 855 for general enquiries or 1800 177 135 for after hours service



Child Safety Staff will:

- Investigate
- Offer support to the child, family and the person who reports
- Ensure that a child in care is cared for in a way that meets the standards of care

Office of the Director of Child Protection Litigation (DCPL) will:

- Make applications for orders and conduct the proceedings in the Children's Court after the allegation has been investigated and proven